

女青輔導熱線 — 婦女專線 2711 6622 **HKYWCA Counselling Hotline — Women Hotline 27116622**

香港基督教女青年會

Hong Kong Young Women's Christian Association

香港基督教女青年會熱線服務於1984年成立，為全港市民提供情緒支援及資源轉介服務。婦女專線由婦女義工接聽，她們需首先接受為期超過半年的熱線輔導訓練及兩次實習，合格後才能簽約成為正式義工，並於每次當值後參與由社工主持的個案會議，強化義工輔導技巧及促進個人成長。婦女專線於2008年接收及處理近2,000個個案。義工從來電中可見證案主的改變及成長，亦從個案中得到啟發，對其個人、家庭及社會等都有著更多角度的認識。

HKYWCA Counselling Hotline, founded in 1984, provides counselling and service referral to all the citizens in Hong Kong. All calls to the Women Hotline are answered by women volunteers. The hotline volunteers have to receive hotline counselling for over 6 months and take two trial runs before they can be signed up as volunteers. Case conferences, chaired by social workers, are conducted after every service session so as to enhance volunteers' counselling skills and facilitate their personal growth. Women Hotline received around 2,000 calls in 2008. The hotline volunteers witnessed the changes and growth of the callers, while at the same time these experiences enable them to learn more about themselves, their families and the society.



熱線義工在職訓練 — 敘事治療法初探
 In-service training for hotline volunteers —
 Introduction of Narrative Therapy



熱線義工聯誼活動 — 新春團年飯
 Recreational activity for hotline volunteers — Lunar
 New Year Celebration Dinner



熱線個案會議
 Case Conference (for hotline volunteers
 after handling calls)



熱線義工聯誼活動 — 熱線義工嘉許禮暨中秋
 慶祝晚會
 Recreational activity for hotline volunteers —
 Hotline Volunteers Appreciation Ceremony cum
 Mid-Autumn Festival Celebration Dinner



「女人唔易做」性別意識社區教育計劃 — 一人一
 故事劇場演出
 Gender Community Education Project "Not easy to
 be a woman" — Playback Theatre